

## **BECOME AN EFFECTIVE SUPERVISOR**

Skills Programme

An effective supervisor is one who offers leadership and brings the team together to achieve goals.

## **Programme Outline**

- Understanding expectations from management
  & subordinates
- Introduction to managing performance
  The role of a supervisor
- Effective communication skills
- Human Relations skills
- Problem solving skills

## Important Information

- 2 Full Days Training
- Certificate of Attendance
- Team leaders, Supervisors& Junior managers